ServiceNow Adapter

Automated process flow between ServiceNow and SAP Solution Manager →

blue.works

Change Request in ServiceNow

| New | Assess | Authorize | Schedule | Implement | Review | Closed | Cancelled |

Change Document in SAP Solution Manager

| Created | In Development | To Be Tested | Successfully Tested | Approved by CAB | Authorized for Production | Imported into Prouction | Completed |

Withdrawn
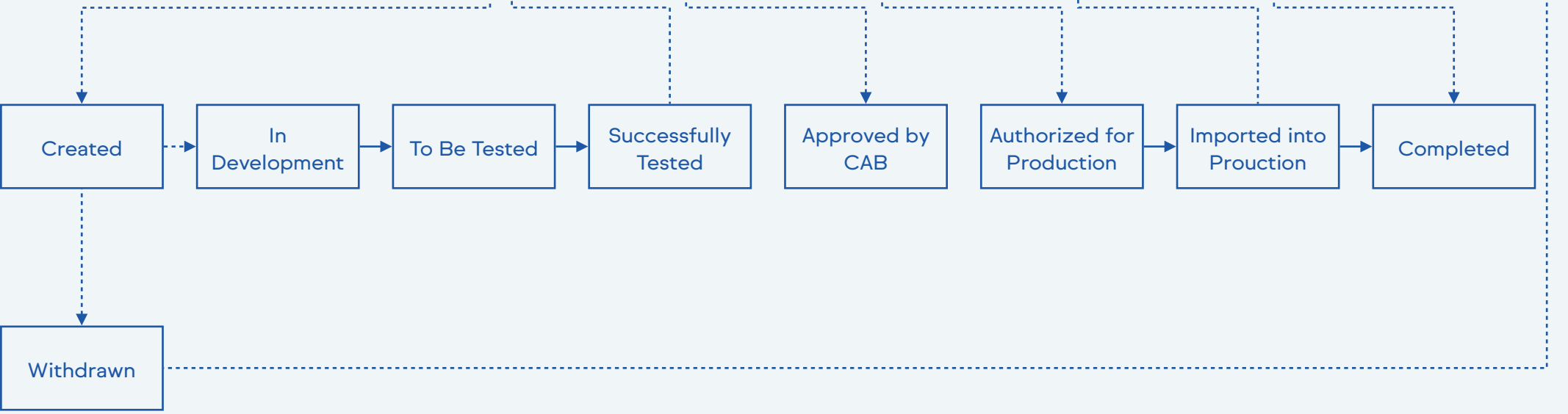
- - -▶ Automated status updates

——▶ Manual status updates

Visit www.blue.works for more details